



We Are Here for You

At the end of the year, it's a natural time to pause and reflect, measure your accomplishments, regroup and set new goals.

Our number one goal is to be here for you. We've expanded our services while maintaining the quality of materials and experiences, and we are grateful when you let us know we have done a good job reaching our goal.

We love our social media fans! And if they tell us anything, it's that they love their reserves! Nothing brings joy and excitement like that 'reserve ready' text or email. Here's what you told us you love:

- Reserves
- eBooks
- Internet/Wifi
- Media Downloads
- Summer Reading program

You also told us how much you love our spaces. Many have that favorite spot in the library where they read, work or study. We strive to keep our spaces welcoming and we're glad you like our buildings and comfy chairs. What do you love best about our spaces? Here are a few things you posted about:

"It's like a home away from home," tweets one happy library user about the Northwest Library.

"The quiet comfy chair next to the outlet," tweets an Edmond Library customer.

A Downtown Library user tweets, *"The best place to study is on the 1st floor by the windows overlooking the courthouse."*

Another customer tweets, *"My favorite place to get work done is in the private rooms at the Downtown Library. It's like having a downtown office for free."*

*At the end of
the year, it's a
natural time to
pause and reflect,
measure your
accomplishments,
regroup and set
new goals.*

The library has long been the place to go when you have a question. Answers from a live librarian are at your fingertips. You sent us interesting questions, and our virtual

librarian had all the answers. Here are a few of the interesting things you asked about:

- Historic newspaper clippings reporting a murder for a book.
- Historic photos needed to honor a Navy veteran.
- Family heritage research to establish Native American roots.
- Book Club selections for a Read the Movie Club.
- Film history for movie premieres in Oklahoma

Our online databases are a vital component of the information services we offer. We subscribe to a wide array of information sources, making vetted, citable facts and tools available to all library card holders.

These are the online database subscriptions you've clicked on the most:

- Zinio; Digital Magazines
- Access Newspapers/Oklahoman Archives
- Reference USA
- Mango Languages
- Value Line

Free wifi and public computers connect you to the online world. Our public computer use is more popular than ever. In the past year, computer usage increased 3.9%.

Computer Usage for FY 2013-2014:

- Computer Users = 60,897
- Hours = 662,661.69
- Average Visits per Customer = 12.45
- Average Minutes per Visit = 52
- Adult Customers = 79%
- Youth Customers = 21%

And, last but never least, you love our books! We order multiple copies of your favorite bestsellers so you don't have to wait long to read the next big release. Here are your most reserved authors:

- John Grisham
- James Patterson
- Stuart Woods
- Nora Roberts
- Janet Evanovitch

Financial Information - Budgetary Basis

Revenues	FY 2013-14	FY 2012-13
Property Taxes	\$31,376,535.14	\$30,663,799.70
Fines, Fees, & Gifts, etc.	550,000.00	520,000.00
State Aid	289,549.80	287,392.00
Investment Income	199,145.20	325,335.45
Miscellaneous Revenues	627,810.17	483,196.60
Total Revenues	\$33,043,040.31	\$32,279,723.75
Beginning Fund Balance Forward	\$12,902,418.56	\$10,880,866.28
Reserves for future capital and other projects	\$16,128,950.12	\$19,333,641.14
Total Revenues & Balance Forward	\$62,074,408.99	\$62,494,231.17
Expenditures		
Personnel	\$22,578,334.97	\$21,623,592.11
Maintenance & Operations	5,084,563.34	5,005,322.64
Books & Materials	5,290,710.19	5,456,694.75
Capital Outlays	718,392.50	835,349.82
Capital Improvements	1,371,405.78	541,903.17
Total Expenditures	\$35,043,406.78	\$33,462,862.49
Ending Fund Balance	12,100,603.85	12,902,418.56
Reserves for future capital and other projects	\$14,930,398.36	\$16,128,950.12
Total Expenditures and Ending Balance	\$62,074,408.99	\$62,494,231.17

